


# Digitalisation and integration

## Goals

- Digitalisation is influencing almost all areas of life today. It harbours opportunities and risks, including for older people: From private communication to support in the event of a need for care.
- The Senior Citizens' Advisory Council is calling for digital technologies to be easy to use, as self-explanatory and secure as possible and also available and affordable for everyone.
- There must be a right to technical support if it is possible and desired. Equally, there must be a right to a life without digital media and autonomous technical systems.
- The working group continues to pursue the goal of integrating older people with a migration background into German society and promoting their participation in social life.

## Information

- [The world of AI \(05.2025\)](#)
- [State Office of Criminal Investigation NRW: Fraud on the net \(06/2025\)](#)
- [Artificial intelligence and old age \(02.2024\)](#) 
- [10 demands for the digital participation of senior citizens \(LSV NRW 10.2023\)](#)
- [Seniors' Advisory Council calls for digital and paper-based applications for heating cost subsidy \(09/2023\)](#)
- [Mouse Mobile - information flyer \(09.2023\)](#)
- [Uprising of senior citizens: Digitalisation of financial institutions \(10.2022\)](#)

## Overview: Online services of the city of Bocholt

The Bocholt city administration is actively shaping the digitalisation of society. Many government services have therefore already found their way online. The following link will give you an overview of the online services that are already available in Bocholt:



## Contact for working group

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