Mouse Mobil advises free of charge

What to do when a new smartphone or tablet for grandma or grandpa was under the Christmas tree or on the birthday table, but there is a lack of understanding for the new technology? If you know this problem, the Mouse Mobil group in Bocholt can help. The volunteers provide tutoring for tablet and co.

Making a video call to a grandchild living away from home, quickly sending a picture from a holiday, checking the weather forecast for the next few days - the possibilities offered by mobile phones and tablets have long been known and are used every day. But as the possibilities grow, so do the uncertainties:

- **What do I have to watch out for?**
- **Which programmes are reputable and which should I avoid?**
- **And where do I even get new "apps"?**

Since 2007, the helpers of the Bocholt group "Mouse Mobil" have been helping with these and many other questions about technology. They are supported by the city of Bocholt, the Stadtsparkasse Bocholt and the "Leben im Alter" association. "In the first few years, it was only home visits," recalls Ewald Betting. He is part of the group that meets twice a week for open consultation hours. Anyone who has questions can come there.

"We all have our specialisations, one of us is more familiar with the iPhone, the next with Android," says Franz Klein-Vorholt. They then train each other and bring each other up to date.

Weekly consultation hours of "Mouse Mobil"

Tuesdays between 10 - 11.30 a.m. - Apollonia-Diepenbrock-Haus (Moltkestraße 4)

Thursdays between 3.30 - 5 p.m. Main branch of the Bocholt Stadtsparkasse (Neutorplatz 1)

Contact

Marie-Therese Brand

Rente, Senioren, Betreuungen und Ehrenamt

Soziales

Send e-mail

+49 2871 953-2234

Frau Bußmann

Rente, Senioren, Betreuungen und Ehrenamt

Soziales

Send e-mail

+49 2871 953-2342

Young talent wanted

© Stadt Bocholt

The volunteer group "Mouse Mobil" helps senior citizens to use modern technology.

Would you like to join the "Mouse Mobile" group?
"We are always looking for people to join".
If you are interested, simply attend one of the group's consultation hours.

Tips and tricks

Digital encyclopaedia

Here terms from the internet are explained.

https://ebblogs.de/allgemein/digitales-von-a-bis-z/

Jump start - digitally on board

Lernapp - jump-start - digitally with us

The learning app is ideal for seniors to get to know the smartphone and its functions, to try it out, learn and practise. In the protected learning environment of the learning app "Starthilfe - digital dabei" nothing can be done wrong or destroyed.

The learning app is aimed at all

- who have never owned a smartphone and want to get to know their device step by step.
- who want to better understand the smartphone and some important applications.

The app "Starthilfe - digital dabei" also works without an internet connection.

The app is suitable for smartphones with Android and Apple iOS as well as for tablets with Android and Apple iOS and is available in the respective stores - Apple App Store and Google Play Store.

Link to the download option in the App Store

Link to the download option in the Google Play Store

Source:

https:// www.lfk.de/medienkompetenz/seniorinnen-und-senioren/lern-app-starthilfe-digital-dabei

Place bookmarks on the start screen.

Newer Android version:
Enter the desired address in the browser and call it up (Bocholt.de/mouse-mobil).
Top right 3 dots: Add to home screen,
once again: add to home screen
Press and hold the bookmark and move it to the desired location. Done.

Older Android version:
Enter the desired address in the browser and call it up (Bocholt.de/mouse-mobil).
Press and hold the address bar for 2 seconds, a menu opens,
then add a page link (depending on the device, the name may differ)
click on Add in the next menu,
Press and hold the bookmark and move it to the desired position. Done.

On iOS (Apple) devices:
In Safari, enter the desired address and call it up (Bocholt.de/mouse-mobil)
at the bottom of the screen, click on the symbol >square with arrow pointing upwardsIn the next picture below the + sign = to the home screen,
next picture: add, then the displayed name can be edited. Done.

Pay with smartphone

Payment functions of operating systems - Google Pay, Alipay, Apple Pay and co.

The payment functions are actually aimed at contactless payment at the checkout in retail stores. However, customers can also pay online using the bank accounts stored in the app. In both cases, the transaction must be confirmed by the consumer biometrically (e.g. by fingerprint or face scan) or via the smartphone passcode. Merchants do not receive any customer data for these transactions, only the information that the payment has been made.

Payment function explained in more detail

Please note: This payment method is as secure as your smartphone. So if you pay with your mobile phone, you should always have the latest operating system version installed.

Further tips on protection for mobile devices

Source: German Federal Office for Information Security (BSI)