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Information for people with disabilities

A warm welcome



Information for people with disabilities

on the information pages for people with disabilities in Bocholt.

Here you will find information on counselling and support services, leisure activities and housing in Bocholt.

If you need help finding the right information, the contact persons for people with disabilities from the senior citizens' office will be happy to help you.

About case guides

For children, adolescents and young adults up to their 27th birthday with a (potential) mental, physical or psychological disability or sensory impairment, as well as their parents or other legal guardians, other legal guardians or their legal carers, the Youth and Family Department also has two procedure guides available to support them in claiming integration assistance services.

You can find more information here.

Theme map

On our themed map for people with disabilities, you will find all the advice centres and services in Bocholt interactively. In addition to the information listed below on counselling, housing, leisure, daycare, school and work, you will also find overviews of:

- Playgrounds with inclusive offers
- Disabled parking spaces
- Disabled toilets
- Overview of accessible / non-accessible bus stops
- Overview of tactile / non-tactile bus stops
- Inductive hearing systems

If you know of any offers that are not yet included in the Bocholt. Maps app or the following points, please let us know by sending an email to seniorenbuero(at)bocholt(dot)de.

Counselling centres

Below you will find an overview of advice centres and counselling services for people with disabilities in Bocholt.

Counselling



Counselling centres

Representative for people with disabilities of the city of Bocholt

Berliner Platz 2 46395 Bocholt

Telephone: +49 2871 953-2234

E-mail: <u>seniorenbuero(at)bocholt(dot)de</u>

Description:

The employees of the senior citizens' office of the city of Bocholt are also representatives for people with disabilities of the city of Bocholt and are available to answer questions on the subject.

City of Bocholt procedural counsellors for young people with mental, psychological or

Kaiser-Wilhelm-Straße 77 46395 Bocholt

Telephone: +49 2871 953-2366

E-mail: verfahrenslotsin(at)bocholt(dot)de

Description:

Information on possible integration assistance benefits, as well as support in applying for and asserting claims.

Langenbergstraße 18 46397 Bocholt

Telephone: +49 2861 9297524

E-Mail: christian.uebbing(at)eutb-kreis-borken(dot)de

Description:

Every Tuesday from 12:00 - 17:00 there is a consultation hour of the supplementary independent participation counselling in Bocholt in the premises of the volunteer agency.

Nordwall 46 46399 Bocholt

Telephone: +49 2871 25131410

E-Mail: <u>claudia.vanderlinde(at)caritas-bocholt(dot)de</u>

Description:

Everyday life with a disability is challenging. There are many questions about care, support and support services. Here you will find a first point of contact for your concerns.

Counselling centre of Lebenshilfe Bocholt ≥

Werther Street 173 46395 Bocholt

Telephone: +49 2871 2360-100

E-mail: info(at)lebenshilfe-bocholt(dot)de

Description:

Lebenshilfe Bocholt has a counselling centre. People with disabilities and their families can come here if they have any questions. For example, where they can get money from. Or what rights they have. The staff give important advice. So that everyone can live as they wish.

Mobile Housing Counselling L-i-A e.V. ☑

Dortmunder Street 6 46397 Bocholt

Phone: +49 1523 / 217 65 64

E-mail: isondermann(at)l-i-a(dot)de

Description:

The housing counselling service provides advice on all issues relating to housing in old age, people with disabilities, the need for care and dementia, including preventative advice: The counselling takes place in your own living environment and is free of charge.

Social organisation VDK NRW, local branch Bocholt &

VDK district office Borken-Coesfeld Beckers Brink 4a, 48683 Ahaus

Telephone: 02561-68 76 622

Fax: 02561-68 76 61

E-mail: <u>kv-borken-coesfeld(at)vdk(dot)de</u> ∠

Telephone availability:

Monday to Thursday from 09:00 to 12:00

The range of services:

Our more than 420,000 members can obtain advice and representation from legally qualified staff in matters of social law. Advice is **usually** provided **by the district association**. This is our legal services package.

- **Disability law:** Determining the degree of disability (GdB short for degree of disability) and characteristics, severely disabled person's pass, applications for amendments, benefits for self-determined living (integration assistance), information on compensation for disadvantages
- **Statutory pension insurance:** old-age, reduced earning capacity and survivors' pensions, child-raising periods, rehabilitation, **no** examination of pension notices, **no** pension counselling and calculation,

No initial applications for reduced earning capacity / old-age pension / survivors' pension

- **Statutory care insurance*:** Determination of care level, home care, care allowance, benefits for inpatient care, aids, short-term and respite care, pension and accident insurance for carers

no Completion of applications

- **Basic income support:** Citizen's allowance, basic income support in old age and in the event of disability, social assistance
- **Social compensation law:** War victims' welfare and benefits, victim compensation law, Soldiers' Compensation Act, vaccination injuries
- Recovery cases in the event of overpayment of cash benefits: e.g. e.g. overpayment of pension if the additional earnings limit is exceeded

Right to sue associations under the BGG for people with disabilities

An association action can be filed via the regional association in the event of a breach of the ban on discrimination against people with disabilities and/or the obligation to remove barriers. Sufficient prospects of success are a prerequisite for legal action. Furthermore, it must be a case in which the discrimination or the failure to remove a barrier is significant for people with disabilities in North Rhine-Westphalia beyond the individual case.



Self-help groups

Bocholt-Borken Association for the Blind and Visually Impaired (BSV) ☑

Kurfürstenstraße 166 46399 Bocholt

Telephone: +49 2871 4897320

E-mail: bocholt-borken(at)bsvw(dot)de

Description:

The Association for the Blind and Visually Impaired looks after the interests of people with blindness, visual impairment and eye patients as well as their relatives. Information, help and counselling on all topics relating to the blind and visually impaired are available free of charge and are not bound to any association.

Willi-Pattberg-Ring 2 46395 Bocholt

Telephone: +49 2871 9911535

E-mail: hoergeschaedigte(at)yahoo(dot)de

Description:

We are a group of young and young-at-heart, hearing-impaired and normally hearing, open-minded people. Together we are looking for ways to deal proactively with our hearing impairment. We want to live positively as hearing impaired people in a community together with hearing people and also show hearing people how they can communicate successfully with us. We welcome all interested visitors, regardless of whether they have good hearing, are hard of hearing, CI users, deaf or deafened!

Further self-help groups:

Tinitus 🗹

INSULINO e.V. ☑

German Ankylosing Spondylitis Association NRW e.V. Bocholt Group &

Bright spot 位

<u>"AngstLos"</u> 🗹

Fibromyalgia 2

AntriebsLos ☑

<u>Depression discussion group</u> ✓

Kreuzbund group Ss. Ewaldi II 区

Epilepsy &

ADHD 🗹

Multiple sclerosis **☑**

Parents of children with Asperger's (autism) &

Parents of children with ADHD or ADS ☑

<u>Sleep apnoea</u> ∠

<u>Diabetes support group</u> ✓

<u>Ilco</u> ☑



Support in your own home - ABW

ABW - Workers' Welfare Association ≥

Am Schievegraben 3 46399 Bocholt

Telephone: +49 2871 340996

E-mail: a.riedel(at)awo-ms-re(dot)de

Description:

For people with mental disabilities and people with dependency disorders

ABW - Life support for people with mental disabilities ≥

Dinxperloer Street 21 46399 Bocholt

Telephone: +49 2871 219790

E-mail: <u>stephaniegnipp(at)lebenshilfe-bocholt(dot)de</u>

Description:

For people with mental and physical disabilities

ABW - SKM (Catholic Association for Social Services) ☑

Friesenstraße 5 46395 Bocholt

Telephone: +49 2871 8891

E-mail: <u>skm.bocholt(at)t-online(dot)de</u>

Description:

For people with addiction disorders

Crispinusstraße 9 46399 Bocholt

Telephone: +49 2871 251820

E-mail: info(at)skf-bocholt(dot)de

Description:

For people with mental disabilities

ABW Benediktushof gGmbH

Nobelstraße 9 46399 Bocholt

Phone: +49 2871 1879903

Contact and counselling centre (outpatient assisted living) Haus Hall ☑

Karolingerstraße 65b 46395 Bocholt

Telephone: +49 2871 958701

E-mail: <u>astrid.rockholz(at)haushall(dot)de</u>

Description:

Contact and counselling centre (outpatient assisted living) Haus Hall



Legal support

Care authority of the city of Bocholt

Berliner Platz 2 46395 Bocholt

Telephone: +49 2871 953-2341

E-Mail: carsten.bilke(at)bocholt(dot)de

Description:

Advice on and notarisation of precautionary powers of attorney

Guardianship Association AW0 ✓

Kreuzstraße 16 46395 Bocholt

Telephone: +49 2871 2394560

E-mail: <u>b.steinhoff(at)awo-msl-re(dot)de</u>

Description:

Advice on precautionary powers of attorney

SKF counselling association ☑

Langenbergstraße 18 46397 Bocholt

Telephone: +49 2871 2518225

E-mail: m.seidel(at)skf-bocholt(dot)de

www.bocholt.de/en/city-hall-and-citizen-service/emergency-services-and-services/information-for-people-with-disabilities Seite 11/25

Description:

Advice on precautionary powers of attorney

Living



Halls of residence

Dinxperloer Street 21 46399 Bocholt

Phone: +49 2871 2197911

E-mail: stephaniegnipp(at)lebenshilfe-bocholt(dot)de

Description:

Residential facility for adults with intellectual disabilities

External residential group - Lebenshilfe Bocholt &

Kurfürstenstraße 81a 46399 Bocholt

Phone: +49 2871 219790

Description:

Residential facility for adults with intellectual disabilities

External residential group - Lebenshilfe Bocholt ≥

Blücherstraße 27 46397 Bocholt

Phone: +49 2871 23287147

Description:

Residential facility for adults with intellectual disabilities

Magdalena residential home - Bischöfliche Stiftung Haus Hall ☑

Büssinghook 1 46395 Bocholt

Phone: +49 2871 2190370

E-Mail: merlin.feldhaus(at)haushall(dot)de

Description:

Residential facility for adults with intellectual disabilities

Hildegard external residential group - Bischöfliche Stiftung Haus Hall &

Karolingerstraße 65 46395 Bocholt

Phone: +49 2871 958660

E-mail: <u>laura.grevelhoerster(at)haushall(dot)de</u>

Description:

Residential facility for adults with intellectual disabilities

<u>Intensive outpatient assisted living - Apartment house - Bischöfliche Stiftung Haus Hall</u>

Frankenstraße 34 46395 Bocholt

Phone: +49 157 85131364

E-mail: daniel.bothe(at)haushall(dot)de

Description:

Residential facility for adults with intellectual disabilities

Residential home Caritasverband Bocholt e.V. - Wohnverbund St. Vinzenz

Buschweg 26 46397 Bocholt

Phone: +49 2871 217960

E-mail: st.vinzenz-haus(at)caritas-bocholt(dot)de

Description:

Residential facility for adults with intellectual disabilities

Caritas Association Bocholt - Schwanenstraße residential group ☑

Schwanenstraße 149 46399 Bocholt

Phone: +49 2871 46909

Description:

Residential facility for adults with intellectual disabilities

Breslauer Street 24 46397 Bocholt

Phone: +49 2871 25131450

Email: marina.boos-knuewer(at)caritas-bocholt(dot)de

Description:

External residential group of the St Vincent residential association. With this new residential project, Caritas enables people with various disabilities to live as autonomously as possible. They can pursue their education, work or other activities and organise their leisure time themselves. The centre gives them the opportunity to live independently, while having a familiar environment and support around them.

Caritas Association Bocholt - Mobile external residential group ☑

Königsmühlenweg 3 46397 Bocholt

Description:

Residential facility for adults with intellectual disabilities

Werther Straße residential home - Lebenshilfe Bocholt ≥

Werther Street 173 46395 Bocholt

Telephone: +49 2871 2360101

E-Mail: <u>c.balzer(at)lebenshilfe-bocholt(dot)de</u>

Description:

Residential facility for adults with intellectual disabilities. For residents with medium to high support needs.

Johannes Paul external residential group - Bischöfliche Stiftung Haus Hall ≥

Karolinger Street 65a 46395 Bocholt

Telephone: +49 2871 958650

E-Mail: Bjoern.Schneider(at)haushall(dot)de

Description:

Residential facility for adults with psychological/mental disabilities



Short-term care

Short-term care centre Lebenshilfe for people with intellectual disabilities ≥

Dinxperloer Street 21 46399 Bocholt

Phone: +49 2871 2197911

E-mail: stephaniegnipp(at)lebenshilfe-bocholt(dot)de

Description:

4 places for schoolchildren and young people with intellectual disabilities



Housing counselling

Mobile Housing Counselling L-i-A e.V. ☑

Dortmunder Street 6 46397 Bocholt

Phone: +49 1523 / 217 65 64

E-mail: isondermann(at)l-i-a(dot)de

Description:

The housing counselling service provides advice on all issues relating to housing in old age, people with disabilities, the need for care and dementia, including preventative advice: The counselling takes place in your own living environment and is free of charge.

AWO - Outpatient assisted living ≥

Am Schievegraben 3 46399 Bocholt

Telephone: +49 2871 / 340996

Email: a.riedel(at)awo-ms-re(dot)de

Description:

For people with mental disabilities and people with addictions

Benediktushof gGmbH - Outpatient assisted living

Nobelstraße 9 46399 Bocholt

Phone: +49 2871 / 1879903

Haus Hall - Outpatient assisted living ☑

Karolinger Straße 65b 46395 Bocholt

Phone: +49 2871 / 958701

Email: <u>astrid.rockholz(at)haushall(dot)de</u>

Description:

Contact and counselling centre for outpatient assisted living Haus Hall

<u>Lebenshilfe - Outpatient assisted living</u> <a>™

Dinxperloer Straße 21 46399 Bocholt

Phone: +49 2871 / 219790

Email: stephaniegnipp(at)lebenshilfe-bocholt(dot)de

Description:

For people with mental and physical disabilities

SKF (Sozialdienst Katholischer Frauen e.V.) - Outpatient assisted living

Crispinusstraße 9 46399 Bocholt

Phone: +49 2871 / 251820

Email: info(at)skf-bocholt(dot)de

Description:

For people with mental disabilities

SKM (Katholischer Verein für soziale Dienste e.V. - Ambulant Betreutes Wohnen

Friesenstraße 5 46395 Bocholt

Phone: +49 2871 / 8891

Email: skm.bocholt(at)t-online(dot)de

Description:

For people with addiction disorders

Leisure time



Family support services

Nordwall 44-46 46399 Bocholt

Phone: +49 2871 25131410

Description:

Changing activities

Werther Street 173 46395 Bocholt

Telephone: +49 2871 2360100

E-mail: fud(at)lebenshilfe-bocholt(dot)de



Day group

Dinxperloer Street 21 46399 Bocholt

Phone: +49 2871 21979212

E-mail: <u>info(at)lebenshilfe-bocholt(dot)de</u>

Description:

The day structuring measures are aimed at ageing people with disabilities who, due to their individual ageing process, are no longer able to pursue regular work in the long term.



Leisure activities

Travelling for people with disabilities ≥

Nordwall 44-46 46399 Bocholt

Phone: +49 2871 25131410

E-mail: <u>freizeit(at)caritas-bocholt(dot)de</u>

Inclusive network for children and young people at Lebenshilfe Bocholt 2

Werther Street 173 46395 Bocholt

Phone: +49 2871 2360103

E-mail: <u>h.dueckerhoff(at)lebenshilfe-bocholt(dot)de</u>

Grenzenlos guest house, inclusive education and meeting centre ≥

Brunsmannstraße 9 46399 Bocholt

Phone: +49 2871 2360-102

E-mail: <u>a.paus(at)lebenshilfe-bocholt(dot)de</u>

Description: Barrier-free group accommodation for up to 17 people

Helpful links:

Severely disabled people can apply for financial assistance from the Borken district within the framework of integration assistance if this assistance enables or significantly facilitates their participation in social life and makes them largely independent of care. Which benefits are available in individual cases depends on the disability in question and the individual needs of the applicant.

Click here for the offer. ☑



Sports programmes

TUB Mussum - Inclusive sport ☑

Alfred-Flender-Straße 215

46395 Bocholt

Phone: +49 2871 182916

E-mail: <u>inklusion(at)sctub-mussum(dot)de</u>

Description:

We want people with disabilities to participate in the club life of SC TuB Mussum without restriction!

SC Budokan Bocholt e. V. - ID Judo

Franzstraße 97 46395 Bocholt

Phone: +49 2871 6337

E-Mail: info(at)sportcenter-hatzky(dot)de

Description:

ID stands for "Intellectual Disability", in German we speak of judo with a handicap. The SC Budokan Bocholt e.V. is very proud of the competitors of the ID judo department.

Hemdener Weg 165 46399 Bocholt

Phone: +49 1515 4341600

E-Mail: rollibasketball(at)djktusstenern(dot)de

Description:

Every Tuesday from 7 to 10 pm in the hall at Mariengymnasium.

Daycare centre, school, work



Inclusive kindergartens

Rose Garden Day Care Centre 2

Moselstraße 22a 46395 Bocholt

Phone: +49 2871 12830

E-mail: kita-rosengarten(at)caritas-bocholt(dot)de

Carlo day care centre ≥

Bönninghausenweg 5 46399 Bocholt

Phone: +49 2871 25131170

E-mail: kita-carlo(at)caritas-bocholt(dot)de



Special schools

Bishop Ketteler School ☑

Horststraße 28 46397 Bocholt

Phone: +49 2871 27170

E-mail: schule(at)caritas-bocholt(dot)de

Don-Bosco-Straße 52 46397 Bocholt

Phone: +49 2871 15140

E-mail: <u>sekretariat-bocholt(at)overbergschule-kreisborken(dot)de</u>

Nordwall 44-46 46399 Bocholt

Phone: +49 2871 25131153

E-mail: <u>ann-kristin.joosten(at)caritas-bocholt(dot)de</u>

Werther Street 173 46395 Bocholt

Phone: +49 2871 2360100

E-mail: info(at)lebenshilfe-bocholt(dot)de



Labour

Workshop for people with disabilities - Büngern-Technik, Mussum branch ≥

Im Fisserhook 8 46395 Bocholt

Phone: +49 2871 27437110

E-mail: kontakt(at)buengern-technik(dot)de

GutGrün (inclusive horticultural company) ☑

Am Busskolk 7 46395 Bocholt

Phone: +49 2871 25131030

E-mail: info(at)gutgruen-ggmbh(dot)de

Guidance and support on the general labour market (Caritas Bocholt) ☑

Nordwall 44-46 46399 Bocholt

Phone: +49 2871 25131430

E-mail: sebastian.grunden(at)caritas-bocholt(dot)de

Goerdelerstraße 15 46397 Bocholt

Telephone: +49 2861 8029-318

E-mail: a.blomenkamp(at)drkborken(dot)de

Helpful links:

Disability and work (financial assistance)

Working people with disabilities often find it difficult to perform their work satisfactorily for all parties. In the case of particularly severe impairments, severely disabled people or their employers can apply for various financial aids to ensure the earning capacity of severely disabled employees or to make it easier for them to work.

Click here for the offer. ∠

Benefits for social participation - early support

Early intervention is the earliest possible outpatient support for children of pre-school age with a disability or who are at risk of disability.

Click here for the offer. ☑

Services for participation in education - autism support (disability and autism)

Click here for the offer.

∠

Services for participation in education - school accompaniment (disability and school) If your child is physically and/or mentally disabled and can only attend school with special personal assistance from a third party due to this disability, you can apply to the Borken district social services department to cover the costs of a personal school accompaniment from integration assistance funds.

Click here for the offer. &

Mobility



Disabled toilet

You can find an overview of disabled WCs in the Bocholt city area on the map in the category "Mobility"

Standardised Euro key for disabled toilets

In the mid-1980s, the Club Behinderter und ihrer Freunde, Darmstadt und Umgebung e. V. (CBF) developed the concept of a standardised key for disabled toilets in motorway service areas and so on. Disabled toilet facilities that can be used with the help of this so-called Euro key can now be found not only throughout Germany but also in Austria and Switzerland.

In Bocholt, as of April 2025, the Bertold-Löwenstein-Platz toilet facility and the disabled toilet on the 1st floor of the Shopping Arkaden are equipped with a corresponding lock.

Toilet key

You can order the Euro key for all toilets on German motorways and in many German and European cities from the CBF - Club Behinderter und ihrer Freunde in Darmstadt und Umgebung e. V. for currently € 28.90 + € 2.50 shipping (prepayment or online shop):

CBF - Club Behinderter und ihrer Freunde in Darmstadt und Umgebung e. V. Pallaswiesenstraße 123 a 64293 Darmstadt

Telephone: (06151) 8122-0 Fax: (06151) 8122-81

<u>bestellung(at)cbf-darmstadt(dot)de</u>

https://www.cbf-da.de/euroschluessel.html ℃

To prevent misuse, the CBF asks you to send a copy of your disabled person's ID card (front and back) when ordering. This can also be done by fax.

Criteria for the allocation of keys

The Euro WC key is issued to

- people with exceptional walking disabilities, wheelchair users (mark: aG)
- · people with stoma
- Blind people (mark: BL)

- Severely disabled people who are in need of assistance (H) and may need an accompanying person (mark: B)
- People suffering from multiple sclerosis (MS), Crohn's disease or ulcerative colitis (some do not have an ID card or only 50/60 per cent, in which case a copy of a medical report or medical certificate is required).
- In any case, disabled persons will receive a key if they have one of the following characteristics on their severely disabled person's pass:
 - o aG, B, H or BL
 - G and 70 per cent upwards 90 or 100 per cent

If the above criteria do not apply, please give details of the reasons for using a disabled toilet.

Contact us

Sarah Bußmann

Rente, Senioren, Betreuungen und Ehrenamt Soziales

Send e-mail

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+49 2871 953-2342

Marie-Therese Brand

Rente, Senioren, Betreuungen und Ehrenamt Soziales



Send e-mail



+49 2871 953-2234

Useful links

- Application for the determination of a disability / severe disability
- Certificate for free use of bus/train (public transport supplement with token)
- **Transport services**
- Severe disability and equalisation
- Social Association VDK Local Association Bocholt